

## LETTER OF SATISFACTION

Campofrio use very hard water from a well in the Oscar Mayer factory in Torrent. Sometime ago we agreed to trial some big magnets, which were on the market. The fixed magnets had no noticeable affect and we were rather put off physical water treatments.

When Peter first introduced HydroFlow, my first words were that "I don't believe in this kind of thing". Peter persisted and we ran some trials, and in 2010 we invested in our first HydroFlow. We installed it on the 100 mm pipe entering the factory building, leading to the steam heat exchanger.

Two years later, we installed a second HydroFlow on the cold water pipe leading to the reverse osmosis system. HydroFlow prevents lime scale and flocculates the particles in the water to protect the membranes. Since installing HydroFlow we do a backwash with ozmotized water once a week. That is sufficient to keep the system running smoothly, with no need for chemical cleaning that would damage the membranes and shorten their life.

In 2016 we installed our third HydroFlow in another area of the factory on a 210 mm metal pipe after 3 big pumps. This will compete the protection of the factory. HydroFlow signals go in both directions. So the pumps will also have less problems with limescale.

After all this time it is difficult to know exactly what the HydroFlows are doing, without opening and dismantling the pipes. Nevertheless we now have much fewer water related maintenance issues. Over time, we will also see further benefits in the OI system as the useful life of the membranes is extended.

In short, in our experience, HydroFlow is one of the few physical water treatment systems that truly works at a level industrial.



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A handwritten signature in blue ink, appearing to read 'Alma', enclosed within a circular scribble.